

# Understanding Your Premium Statement

## Premium Statement

**Premium** is due the first of the month. Please include all pages of your premium statement with your check. Make payments payable to Trustmark Life Insurance Company.

*Send premium payments to:*

**Trustmark Life Insurance**

75 Remittance Drive, Suite 1836  
Chicago, IL 60675-1836

If payment is not received by the Billing Date, it may appear as an outstanding balance on the premium statement. If the premium is unpaid at the end of the 31-day grace period, the coverage will end, and no claims will be paid. Please refer to your Administration Guide for further information.

**Premium payment arrangements** can be made by calling the Premium Department at 866.373.9607.

Please do not make any premium adjustments or take credit for terminated coverage. Pay the amount shown next to PLEASE PAY THIS AMOUNT. Your premium will be adjusted and credit given on the future bills.

**Terminating employees.** Coverage can be terminated by e-mailing, faxing or mailing requests to:

**Trustmark Affinity Markets**

Premium Accounting and Eligibility Department  
PO Box 7952  
Lake Forest, IL 60045

**Fax:** 847.615.3898

**E-mail:** TAMPremium@trustmarkins.com

**Reminder:** If employment terminates on or after the first of the month, coverage will continue and premium will be charged for the full month. In most circumstances it is your responsibility to offer terminated employees health insurance continuation at the employees' expense through COBRA or state continuation. Refer to your certificate for details.

■ *Example on the next page.*

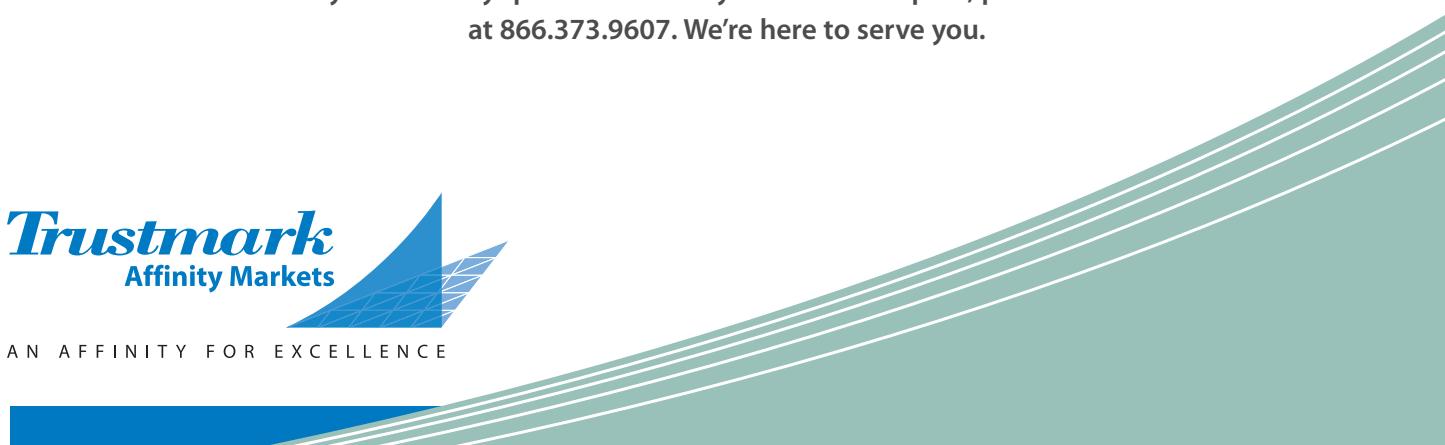
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**At Trustmark Affinity Markets, customer service is our top priority.**

If you have any questions about your insurance plan, please call us at 866.373.9607. We're here to serve you.

**Trustmark**  
Affinity Markets

AN AFFINITY FOR EXCELLENCE



# Sample Premium Statement



AN AFFINITY FOR EXCELLENCE  
75 Remittance Drive Suite 1836 • Chicago, IL 60675-1836

Group	Division	Billing Date	Due Date	Accounting ID	Customer Service	Page
XX 000	0001	03/18/08	04/01/08	XX 000	Phone: 886-373-9607 • Ref: XXX	1

IN ORDER TO PROCESS YOUR PAYMENT ACCURATELY, PLEASE INCLUDE ALL PAGES  
YOUR PREMIUM STATEMENT WITH YOUR CHECK  
PLEASE MAKE PAYMENTS PAYABLE TO: TRUSTMARK LIFE INSURANCE

## SMI – SPRING MANUFACTURERS

NAME	ID	DATE	*CLASS	MEM AGE	MED PREM	TOTAL
DOE, J	0000-0001		AOF1	53	257.19	257.19
FAMILY					499.99	499.99
JANE, M	0000-0002		AOF1	46	257.19	257.19
FAMILY					499.99	499.99
SUBTOTAL FOR CLASS AOF1						1,513.56
SMITH, J	0000-0003		AOS1	48	257.19	257.19
SUBTOTAL FOR CLASS AOS1						257.19
*** ADJUSTMENTS ***						
LEE, D	0000-0004	03/01/08	AOF1	40	257.19-	257.19-
SPOUSE					286.75-	499.99
SUBTOTAL FOR CLASS AOS1						543.94-
SUMMARY THIS PERIOD	# OF EMP	EMP VOLUME	EMP PREM/FEE	DEP PREM/FEE	TOTAL THIS BILL	1,226.81
MED	3	0	514.38	712.43		
OUTSTANDING BALANCE						0.00
AS OF 03/18/08						
PLEASE PAY THIS AMOUNT >>>>						1,226.81

\* A- add member, B- benefit change, C-class change, D-dependent change, E-effective date, R-retirement, T-termination.  
For additional code definitions, please see your administration manual.

*See Administration Guide for more details.*

- Group identification number
- Date bill was generated; any payments received after this date will not be reflected on this bill.
- Date payment is due in Trustmark Affinity Markets office
- The amount of premium due for the specified coverage
- Adjustments: Changes in coverage, retroactive charges/credits will be shown here.

- Outstanding balance or credit amount: Payment due or credits carried over from prior month
- Amount due

Please do not make any premium adjustments.  
Pay the amount shown next to PLEASE PAY THIS AMOUNT.



Products sold or administered by Trustmark Affinity Markets are underwritten by Trustmark Life Insurance Company or Trustmark Insurance Company.

400 Field Drive • Lake Forest, IL 60045 • 866.447.0639 • Fax: 847.615.3898  
E-mail: [affinitymarkets@trustmarkins.com](mailto:affinitymarkets@trustmarkins.com) • [www.trustmarkaffinitymarkets.com](http://www.trustmarkaffinitymarkets.com)