

Insurance

i.d. card

A Closer Look.

The Trustmark Identification Card contains valuable information which can save you money and make it easier for you or your physician to file a claim. Calling the right phone number before the services are rendered, for example, will help assure your medical needs are covered.

Show your I.D. card to your doctor, pharmacy or hospital every time you or your covered dependent(s) needs healthcare services or a prescription drug order filled. Should you need additional cards, please contact your company's plan administrator for assistance.

The illustration shows a Trustmark PHCS MD Plan Lab Card. Callout boxes point to the following information:

- Fees (if applicable) — the amount you pay in addition to your deductible and coinsurance:** Points to the ER Fee of \$100.
- Revision Date — the date the ID card was last updated:** Points to the date 08-07.
- Toll-free number for lab vendor services:** Points to the Lab Card number 1-800-646-7788.
- Toll-free number for Rx Customer service:** Points to the Rx Customer Service number 866-841-8951.
- Toll-free pre-certification number:** Points to the PHCS pre-certification number 1-800-910-7427.
- Website to locate an in-network provider:** Points to the website www.phcs.com.
- Medical claims address — Provider or insured submits claims to this address to file a medical claim:** Points to the medical claims address: Trustmark Life Insurance Company, P.O. Box 2942, Clinton, IA 52733-2942.
- Dental claims address — Provider or insured submits claims to this address to file a medical claim:** Points to the dental claims address: Trustmark Life Insurance Company, P.O. Box 2980, Clinton, IA 52733-2980.
- Toll-free number to call with questions about medical/dental claims and/or benefits:** Points to the eligibility/benefits information call number 866-804-6169.

Please Note: The illustration is only an example of a medical identification card. Some of the features on this I.D. card may not apply to your particular health insurance plan.

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